UL TOY SAFETY AND QUALITY ASSURANCE SERVICES

UL is dedicated to helping manufacturers, suppliers and retailers delight children with safe, quality toys. Our offerings bring clarity to the complex processes of creating, producing, and bringing toys to the global market.

Our knowledge, worldwide network of accredited laboratories, and dedicated team provide the support and expertise necessary to successfully meet regulatory demands and protect brand reputation. UL’s comprehensive suite of services includes safety testing to global standards, quality assurance inspections, responsible sourcing, and solutions that deliver critical business intelligence.

Working together, we can reduce business complexity, mitigate risk, bring increased trust to the entire value chain and better protect our children.

CONTACT US FOR MORE INFORMATION: UL.com/crs OR TOYS@UL.com

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UL’s advisory and training services address numerous needs, from developing a product to efficiently getting it onto the shelves in all target markets. We focus on sharing the knowledge our customers need to advance their businesses in an increasingly competitive landscape.

**UL ADVISORY SERVICES INCLUDE:**
- Human factors analysis
- Age determination
- Label review
- Risk and hazard assessment
- Regulatory evaluation
- Recall Analysis for Children’s Products
- Best Practices

**QUALITY ASSURANCE**
Producing toys that will delight children requires excellence throughout the supply chain. UL helps ensure that brand specifications, standards and best practices are fully understood and implemented by every link in your value chain. Our global team brings local presence and increased expertise to your business.

**UL QUALITY ASSURANCE SERVICES INCLUDE:**

**PRODUCT INSPECTIONS**
- Top of Production (TOP)
- Initial Production Inspections (IPI)
- In-Process Quality Checks (DUPRO)
- Final Random Inspections (FRI)
- Pre-shipment Inspections (PSI)
- Loading inspections

**FACTORY AUDITS**
- Quality management systems
- Production capability and capacity

**RESPONSIBLE SOURCING**
- Extractives and Raw Materials
- Social compliance
- Security and Brand Protection
- C-TPAT
- Capacity Building and Continuous Improvement

**ENVIRONMENTAL RESPONSIBILITY**
- Wastewater
- Chemical usage and storage
- Air emissions
- Environmental health and safety

**UL TESTING SERVICES INCLUDE:**
- Mechanical and physical evaluations
- Quality and performance testing
- Chemical analysis (e.g. REACH and RoHS)
- Flammability
- Electrical and electronic component testing
- Toxicological risk assessments/LHAMA
- Restricted substances testing

**DATA MANAGEMENT: PATH® SMARTSUITE**
Enhance decision making with in-depth, real-time data mining and forecasting. UL’s Performance Analytics & Trending Hub (PATH) provides deep visibility into data and customized reporting, enabling you to evaluate both supply chain and product performance in one easy-to-use, secure online platform.

**WITH PATH, USERS CAN:**
- Filter, track, and compare product and supplier performance on demand and in real time
- Analyze current and historical audit, inspection, and test results
- Track Key Performance Indicators (KPIs)
- Compile and store searchable archives of report data
- View, drill down, and export data in graph or grid view
- Compare and rank supply chain members and products

**UL VERIFICATION MARK**
Make your marketing promises credible with UL Verification. Our independent assessment process scrutinizes the validity of specific advertising or promotional statements, enabling you to separate verified fact from fiction in the marketplace.

**GLOBAL MARKET ACCESS**
Understanding exactly how compliance requirements apply to your products on a global scale is a significant challenge. UL’s decades of experience and worldwide presence brings much-needed clarity and reduces compliance complexity. We help you keep pace with evolving regulations and meet the requirements in all of your target markets.

**UL GLOBAL MARKET ACCESS SERVICES INCLUDE:**
- Global Regulatory Testing
- UL SmartInsight
- Regulatory Research and Protocol Development
- Compliance Management System Evaluations

**UL TOY SAFETY CERTIFICATION MARK**
Give consumers the confidence that they crave when purchasing toys for their little ones. UL Toy Safety Certification Mark demonstrates that a manufacturer is vitally concerned with quality and safety. Additionally, the UL Toy Safety Certification Mark provides added supply chain risk management through detailed factory quality systems audits, product inspections and testing at various points in the supply chain.

**UL TOY SAFETY CERTIFICATION MARK COMPONENTS INCLUDE:**
- Compliance testing to ASTM F963 or EN 71-1, EN 71-2, EN 71-3, EN 71-4, EN 71-5, EN 71-6, EN 71-8, EN 71-12, EN 71-13, EN 71-14 & EN 62115 throughout production
- Factory quality systems audit
- Quality inspections – product and manufacturing
- Follow-up services inspection
- UL Toy Safety Certification Mark and program management

**CONTACT YOUR UL REPRESENTATIVE FOR MORE INFORMATION ON THE UL VERIFICATION MARK.**