



Cologne, November 6 2019

Dear Client,

We are pleased to announce that starting from **December 2, 2019** our facility, currently based in Cologne, will move to Krefeld, 60 km away from our current location.

This relocation is part of a “One UL” consolidation project with the aim to increase our efficiency and to provide a superior and more comprehensive service to our existing and new clients.

In Krefeld, UL already has a state-of-the-art facility for specific product categories including automotive, coatings, plastics and components. This union under one roof will help us to even better serve your needs.

From December 2 onwards, we will accept your samples in our Krefeld facility with the usual turnaround times, providing you with testing services from our state-of-the-art laboratories in Italy and Turkey. This will help you to further reduce your time-to-market and confirm compliance faster.

Please take note of the new details below.

New address and phone number:

UL International GmbH
Attn.: Customer Service CRS
Building R33
Duisburger Straße Tor 11
47829 Krefeld
T: +49(0)2151 5370364

Logistic aspects for samples submission:

- **LAST DATE** for submitting your samples to **COLOGNE** is November 27, 2019 so that we can receive them within November 29, 2019.
- **STARTING DATE** for submitting your samples to **KREFELD** is November 30, 2019.

DHL and UPS are the authorized couriers to access our Krefeld facilities which we kindly recommend for you to use. If you are using another courier, please inform our Customer Service team accordingly: KOL.KundenService@ul.com

If you have any questions please do not hesitate to contact your Sales representative or the local Customer Service team.

Best regards
Christian Gerling
General Manager EMEA
UL Consumer and Retail Services

UL International GmbH / Cologne Location
Sachsenring 69 / 50677 Cologne / Germany
T: +49 221.995 38-0 / F: +49 221.986 560-81
ul.com/crs

General Managing Directors: Ryan David Robinson/Sajeev Jesudas
Gitte Schjotz/Ingo Rübenach
Ust-Idnr. DE117895432 / HRB 130241 Commercial Register Oldenburg
IBAN/SWIFT: DE68 5011 0800 6161 5138 14 / BIC: CHASDEFX
J.P. Morgan AG Frankfurt

