



Richard Smart

UK Site Lead of UL Consumer and Retail Services

Richard is a UK site lead for UL where he provides technical and customer service support for key global clients as well as supporting the UK business development team.

Richard has worked in the retail and consumer products industry for over 25 years, starting within the laboratory as a test technician and then as a retail QA Manager at Toys R Us where he was responsible for the quality of toys, electrical, IT and children's products.

He has in-depth knowledge of the legislation and requirements relevant to the consumer and children's products industry and has experience working with retailers, manufacturers and enforcement authorities.

Richard also has experience working on technical committees and industry trade associations in the UK.